



VIVISOL quality management policy

VIVISOL conducts its business fully aware of the need to maintain and further develop a quality management system which strives towards constant improvement in the field of home care services within the overall management of its business.

In order to ensure its implementation, VIVISOL acts according to criteria of moral integrity as specified in the VIVISOL Code of Ethics, geared to guarantee very high quality services, fully aware that quality must be built up by working together, day after day, by discussion, participation, acceptance and involvement.

Within the head office organisation, the SOL Group Quality, Safety and Environmental Management has been appointed to initiate all the action required to achieve the Quality, Safety and Environment objectives.

The VIVISOL Quality Management System, integrated and coherent with the SOL Group Quality, Safety and Environment Management System, has been developed in compliance with the provisions of the ISO 9000:2000 international standard as well as with the requirements of the ISO 9001:2000 and ISO 13485 standards.

All VIVISOL employees are therefore committed to improving the quality of life by supplying their Clients and patients with increasingly advanced and technologically sophisticated services, which conform to specifications and are delivered within the agreed delivery dates.

September 2004

The President

The General Manager

The Quality Manager

The Central DIEV Manager

(signed on the original copy)